**Daniel Scott** is a Senior Product Manager at **Lessen**, a premier tech-enabled solution for outsourced property services. He currently leads the development of the **Lessen AI platform**, embedding intelligent tools throughout the Lessen ecosystem to drive efficiency, accuracy, and better outcomes for clients, vendors, and residents.

In his role, Daniel partners across internal and external teams to bring AI from concept to production, ensuring solutions are practical, scalable, and aligned with real-world user needs. His work spans conversational AI, workflow automation, predictive analytics, and intelligent reporting, with a focus on delivering products that reduce friction and create measurable value across the work order lifecycle.

Prior to Lessen, Daniel held product management and operations leadership roles with several large companies in the retail and hospitality sectors. In addition, he co-owned and operated his own boutique retail shop, giving him a hands-on perspective in building and scaling customer-centered solutions.

Outside of work, Daniel is passionate about using AI in his everyday life, continually experimenting with new tools to improve both personal and professional efficiency. He brings this same curiosity and practical mindset to his product work, believing that the best AI solutions are those that seamlessly support people in doing their best work.